Customer No. 22,852 Attorney Docket No. **08364.0081**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Danny SINGER Application No.: Not Yet Assigned)) Group Art Unit: Not Yet Assigned)
Filed: April 28, 2005) Examiner: Not Yet Assigned)
National Stage of International Application No. PCT/GB2003/004671 under 35 U.S.C. 371, for PREDECTIVE DIALLING BY MONITORING PROGRESS OF AGENT SCRIPT)))))

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§1.56 and 1.97(b), applicant brings to the Examiner's attention the documents listed on attached Form PTO/SB/08 and cited in the international search report. With exception of the U.S. patents, copies of the listed documents are attached. Applicant respectfully requests that the Examiner consider the documents listed on attached Form PTO/SB/08 and indicate that they were considered by making an appropriate notation on this form. This Information Disclosure Statement is being filed with the above-referenced application.

Also enclosed is an English-language international search report from the European Patent Office in the PCT international application, from which this national phase U.S. application is derived.

10/532865 JC14 Rec'd PCT/PTO 28 APR 2005

Customer No. 22,852

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This submission does not represent that a search has been made or that no

better art exists and does not constitute an admission that each or all of the listed

documents are material or constitute "prior art." If the Examiner applies any of the

documents as prior art against any claim in the application and applicant determines

that the cited documents do not constitute "prior art" under United States law, applicant

reserves the right to present to the Office the relevant facts and law regarding the

appropriate status of such documents. Applicant further reserves the right to take

appropriate action to establish the patentability of the disclosed invention over the listed

documents, should one or more of the documents be applied against the claims of the

present application.

If there is any fee due in connection with the filing of this Statement, please

charge the fee to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW.

GARRETT & DUNNER, L.L.P.

Dated: April 28, 2005

Ernest F. Chapman

Reg. No. 25,961

Enclosures EFC/FPD/sci

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IDS Form PTO/SB/08: Substitute for form 1449A/PTO					C	omplete if Known		
					Application Number	Not Yet Assigned	111/5471	R
	INFORMATION DISCLOSURE		RF	Filing Date	April 28, 2005	AL INTERNAL CONTRACTOR	7	
STATEMENT BY APPLICANT (Use as many sheets as necessary)			First Named Inventor	Danny SINGER				
			Art Unit	Not Yet Assigned		7		
			Examiner Name	Not Yet Assigned				
_	Choot	1 4	of	4	Attomory Docket Number	09364 0091		

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS						
Examiner Initials	Cite No.1	Document Number Issue or Publication Date MM-DD-YYYY		Name of Patentee or	Pages, Columns, Lines, Where	
			Applicant of Cited Document	Relevant Passages or Releva Figures Appear		
		US-5,570,419	10-29-1996	CAVE et al.		
		US-5,341,412	08-23-1994	RAMOT et al.		
		US-5,640,445	06-17-1997	DAVID		
		US-5,999,617	12-07-1999	OYANAGI et al.		
		US-5,819,029	10-06-1998	EDWARDS et al.		
		US-6,466,664 B1	10-15-2002	ZHAO		
		US-5,561,711	10-01-1996	MULLER		

Note: Copies of the U.S. Patent Documents are not Required in IDS filed after October 21, 2004

	FOREIGN PATENT DOCUMENTS							
Examiner Initials	Cite No. ¹	Foreign Patent Document Country Code ³ Number ⁴ Kind Code ⁵ (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation ⁶		
		GB 2 344 964 A	06-21-2000	ZHAO				
		WO 01/80540 A1	10-25-2001	ANISIMOV et al.				
		EP 0 690 602 A2/A3	01-03-1996	PERKINS				

NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			

Examiner Signature	Date Considered	
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.